

## Joining a Unity Meeting online via Zoom

All online services and meetings take place via the video conferencing service Zoom. If you have not joined before please [click here to request](#) the zoom details and link. If you are a regular you can join with the normal details.

### How to Join:

On your computer or laptop: go to [www.zoom.us](http://www.zoom.us). Either download the free video conferencing software, or simply click 'join meeting' and the software will automatically load.

On your tablet or smartphone: Download the Google play for android free Zoom app

Or for iphone free Zoom app

Open the software or app, enter your name, click on Join a Meeting and type in our unique Unity meeting id code:

**Number 739 579 4060**

**Password 897 756**

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Click on 'Join Meeting'. Ignore any tab which invites you to sign in or register.

If you have an inbuilt camera, we will be able to see you. You can switch this off if you prefer. NB turning the camera and mic off will not stop you from joining the service.

Note: If you are using a PC or laptop you must have Windows 7 or later.

### Joining by phone (audio only)

You can also join by phone. Call 0203 695 0088 (landline number rates). When prompted enter the meeting code: 739 579 4060 followed by the hash key # on your key pad. The press hash # again to join the meeting.

### Troubleshooting Tips:

- If you experience problems logging in, this could be because of your internet signal strength. See if you can find ways of improving your connection (for example if it is Wi-Fi, go closer to the Wi-Fi router, or connect direct to the router using a cable), and try again.
- If you experience the video image 'freezing', or the Zoom connection dropping out after you are connected, this will be due to fluctuations in the strength of your broadband. You can improve signal strength by disconnecting your camera and/or mike.
- If you cannot connect and/or for further support contact Steve at Unity: <mailto:steve.gough@unityuk.org>; [info@unityuk.org?subject=Zoom help](mailto:info@unityuk.org?subject=Zoom%20help)

We look forward to meeting you online